



For You VIP Experience attendees will need to arrive at the venue a minimum of 20 minutes before experience start time so ticket and security checks can be conducted. After check-in attendees will be issued with their exclusive Matteo Bocelli For You Experience laminate which must be worn and visible at all times during the experience.

Relevant ID corresponding to your booking details must be presented (i.e., photo I.D, credit card details, and/or email confirmation).

Attendees will then be escorted to the auditorium. Latecomers who do not arrive at the designated meet point at the confirmed time stipulated will not be permitted. Photography and recording of any kind is strictly prohibited during Soundcheck.

Please follow the directions of venue staff and Matteo's team at all times to ensure the experience is pleasant and safe for everyone. Please ensure that your personal conduct is always respectful. Inappropriate behavior will not be tolerated, and you will be asked to exit the venue.

### **Guidelines**

To make this day a memorable one and a great experience for all, please note:

- We suggest you bring as few personal belongings with you as possible as we cannot be held liable for any lost or misplaced items (small purses and medical equipment will be permitted).
- Any gifts should be presented to Matteo's security/venue staff.
- Any inappropriate gifts such as any type of drugs, sexually related items, alcohol or food of any sort will not be permitted. Please remember that any gifts will have to accompany Matteo throughout the duration of the tour so keep these small and easy to store. A nice card is preferred.
- Security reserves the right to search any bags upon entry to the Experience.
- Staff reserves the right to refuse admission or eject any person from the event due to security concerns on an individual basis.
- All event attendees must adhere to venue and artist rules and regulations and are subject to search/security screening on site. No weapons or sharp objects of any kind are permitted.

Every effort will be made to ensure that this experience will be an enjoyable and memorable occasion. We thank you in advance for your understanding and flexibility with arrangements on the day of the event.

Thank you and enjoy!